

# The wall 360°

[www.TheWALL360.com](http://www.TheWALL360.com)

v4.8.0

CMS Platform BY



**Softimpact** S.A.R.L.  
Where software spells quality

## TheWALL 360 CMS

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TheWALL360 CMS is a flexible, user-friendly platform used to create and design custom digital experiences on the web and beyond.

## CHARACTERISTICS

*Design and Build what you need:*

- Drag and Drop.
- Preview Content.
- Fully custom content modeling.
- Complete control over content HTML.
- Powerful templating on the fly.

*Easily create and Manage great Looking Content:*

- Attractive and intuitive Control Panel.
- Built-in localization.
- Page Design Live Preview.

*Secure, Scalable and Supported:*

- Robust support and SLAs.
- Built-in integrations.
- Block brute force attacks when detecting maximum log-in attempts.
- Built-in Mechanism to defeat SQL-Injection
- Two Factor Authentication

*Build for any Type of Industry:*

- TV Stations / Production Houses and Radio.
- Advertising Agencies.
- Archiving Agencies.
- Governmental.
- Retail.
- E-Commerce Targets
- Education.
- Insurance and Healthcare.
- Media and Entertainment.
- News Agencies
- Motoring.
- Organizations.
- Advertising.
- Documentary.
- Food and Beverages.
- Telecom.
- Interior Design.
- Your choice and much more...**

## GENERAL FEATURES

- Robust content libraries.
- Deep analytics with powerful tools.
- Social media integrations.
- Social media Automation.
- Integration with Whatsapp and Facebook messenger
- Sharing photos and videos directly from TheWALL 360 CMS to Instagram platform.
- Support from fully dedicated Digital and technical Publishing Teams.
- Creation and management of online content.
- Users Management with their access rights.
- Full text search capabilities.
- Efficient news management system.
- Multilingual content presentation.

Link your social media icons to the related platforms directly from TheWALL 360 CMS

Publication entries scheduling.

Complete responsive digital edition with your branding.

Custom web/mobile push notifications.

Multilingual Backend interface

KWIKmotion direct video uploader with meta management.

Posting and scheduling content on social media like Facebook and Instagram...

Customizable Dashboard to monitor:

- Content performance
- Users performance on platform
- Push notifications performance
- Authors Performance

Custom Fields per form builder

Multiple Custom URL configuration for each section

Custom picture sizes per content sections and categories

Unlimited custom fields assignment per section

Custom Image quality and optimization per field

Visual image cropping with presets

Uploaded images archiving in folders with tagging

Multiple watermarking profiling with custom positions and presets

Image editor with effects on the fly

*TheWALL Doctor*: set to analyze your content and trigger alarms on the fly before anybody else sees them.

Content manage in the CMS based on logged in user Time zone

## SECTIONS / PILLARS / FACTORS / BACKBONE / ANCHORS.

*What makes the system unique and dynamic?*

### OTT (Over The Top)

#### 1.1. OTT Structure.

Genres

Shows > Seasons > Episodes:

Classify shows by genres.

Promo per show.

Multiple types of subscriptions (SVOD, TVOD and AVOD).

One microsite for multiple pages for shows.

Assign trailers to shows.

Movies:

Classify movies by genres.

Define promos per movie.

Assign trailers to movies.

Multiple types of subscriptions (SVOD, TVOD and AVOD).

Multiple Channels and Scheduling:

Manage multiple channels.

Manage schedules of shows per channel.

Schedule, audit and edit overlapping shows.

Automatic input from EPG.

#### 1.2. OTT Features.

Subscriptions (SVOD, TVOD and AVOD).

Integrate media/videos with multiple VOD platforms like [KWIKmotion](#), YouTube and Vimeo.

Upload once. Broadcast anywhere on all connected devices in one operation.

Excellent viewing experience across multiple streaming devices.

Analytics to track engagement and know which of your videos perform better.

Split episodes to chapters.

Customize the design of all OTT platform pages by dragging from a rich basket of components and dropping on a targeted page:

- Slideshows.

- Player Layouts.

- Interactive Gallery.

- Photo Gallery.

- Audio and Music Players.

- HTML Slideshows.

- Latest Showed.

- Most viewed.

- Trending Episodes.

- Related Episodes.

- Much more...**

Trailer preview across all OTT platform pages.

- Pre-rolls.

- Mid-rolls.

- Post-rolls.

- Custom:

  - Time Iteration Ad based.

  - Media play count Ad based.

  - Video duration Ad based.

Organize all layout components through drag and drop feature.

Dashboard tailored to your needs.

Multiple Monetization Support AVOD.

Responsive websites supporting all browsers (Firefox, Chrome, Internet explorer..etc.) available on:

- Desktop screen size reaching 3000px.

- Tablet.

- Mobile.

Native Apps Feeds supporting:

- IOS apps.

- Android.

- Apple TV.

- Samsung TV.

- Roku.

- Firebase stick.

Multiple Payment Gateways to integrate your favorite payment method.

Built-in SEO Tools to better submit and optimize on search engines like Google.

Artificial Intelligence to enhance content cross linking in the platform.

Ratings and Comments to let your users express their opinion about the content.

Easy Upload to KWIKmotion via one interface.

WYSIWYG Editors / filters on editors to maintain a clean content styling.

One CMS for all websites/apps and devices.

Magnet semantic recommendation engine integration.

Multilingual Frontend Interface and Content.

Views to determine which videos are getting maximum views vs. which are not.

Integration with Google Analytics.

Powerful CMS to control everything from one single admin panel.

Full API to support devices.  
Analytics and Reports to better track and understand your viewers behavior on the platform.  
Audit trail all activities done by users.  
Instantly edit, update, preview and publish on all OTT pages.  
Membership:  
    Unique profile creation.  
    History of watch.  
    My Favorites to keep your most preferred content in one place.  
    Management of profile.  
    History of Purchase.  
    Continue watching.  
    Subscription management including multiple renewal for multiple SVOD.  
    Restriction for maximum number of devices logged in at once.

## E-publisher

*How does it work?*

The engine creates a specific URL structure customization for every category and/or article.  
Create unlimited amount of Categories and Sub-categories on the fly.  
Assign articles to multiple categories.  
Assign user access rights to categories inside the document engine.  
Assign authors and editors - with profiles - to articles.  
Assign multiple authors and editors – with profiles – to articles.  
Create multilingual bulk articles consecutively  
Create Blogs, News pages or corporate websites.  
Design each category and article separately.  
Assign articles to sources.  
Sources with detailed profiling.  
Integrate media/videos with multiple VOD platforms like KWIKmotion, YouTube and Vimeo.  
Semantic cross linking articles with full integration of the magnet platform - Related and Recommended Articles.  
Create sub-articles for main topics.  
Responsive article content on the fly.  
Capture editors' mistakes with TheWALL360 doctor.  
Add articles via email.  
Ratings and Comments to let your users express their opinion about the content.

You are the designer:

    Slideshows.  
    Player Layouts.  
    Interactive Gallery.  
    Photo Gallery.  
    Audio and Music Players.  
    HTML Slideshows.

WYSIWYG Editors / filters on editors to maintain a clean content styling.  
Views to determine which articles are getting maximum readers vs. which are not.  
Artificial Intelligence to enhance content cross linking in the platform.  
My Favorites to keep your most preferred content in one place.  
Know what people are reading right now.  
Breaking News pop-ups.  
Upload content and files via FTP to publish via articles, helpful and efficient for results publishing

## E-commerce Retailers and Products.

### 1.1. E-commerce Features.

### **a. Products:**

Build and manage your store

Organize your products by creating a hierarchy of categories that resemble a tree structure

Select multiple design templates for products and categories sections

Add unlimited media objects per product like Photos, Videos, and more

Attach catalogue and many other files to the product (PDF, DOCX, XLSX ...)

Link your products to an external link

Redirect your products to an external link

Products and Variants lets you group similar products and allow multiple purchasable variants

Specify your product attributes and values. The value can be numerical or alphabetical

Profiling per attribute value (i.e. specific brand profiling and details for a product)

Main matrix management per item for

- Color
- Size
- Expiry date
- Season

Dynamic unlimited Product Add-ons like Wrapping, Cards, chocolate, etc...

Keep your product page focused on the product and consistent with your brand

Priority of Items visibility based on any of the above dimension and geo-location

Allow your customers to filter products based on selected combination of created attributes

Advanced SEO metatagging to help Google scan and index your website

Recently Viewed Items

Newly Posted Items

Top Seller Items

Recommended Items (Related Items)

Matching Items (Complimentary Items)

A wish list/mark as favorites to allow your visitors save a list of products so that they can easily find them next time they visit your site

### **b. Orders:**

Your visitors can collect items in the basket and order them online

The Add to Cart or request a quotation buttons are prominently displayed beside the product image

One order, to multiple recipients and multiple destinations

Subscriptions to allow customers sign-up and keep track of order status

Have an option to change the quantity or remove items from their cart

Managing your visitor's orders and their account information

The ability to create orders from TheWALL 360 CMS and push them to member's basket to be completed on the frontend

Custom Check-out Flows to give your customers the greatest sense of your store

Auto in-stock control

### **c. Shipping and Delivery:**

Integration with Multiple Shipping companies via APIs and item calculation based on volume and weight versus destination

Delivery Exclusions:

- Define holidays
- Excluded dates from delivery dates
- Per item delivery dates

**d. Payment Gateway:**

Tight Integration with Multiple Payment Gateways to help you manage your products alongside the rest of your website's content

Payment Gateways Profiling:

- With different charges
- Multiple Currencies setup
- Based on Geo-location restrictions
- Per Payment Gateway "Terms and Conditions" Setup
- Automatic payment gateway filtering according to the user selected currency and/or
- Cash on delivery

**e. Currency:**

Unlimited currency profiling with their rates history. Once you enable this feature, a currency switcher will display in your store allowing your customers to choose among the currencies you have set up.

**f. Emails:**

Send customized emails to your visitors upon performing specific operations in an email book

**g. On-Store Sale:**

Store-wide and/or per item discount capabilities based on date boundaries.  
Adding coupon discount codes to your website

**h. Breadcrumb navigation:**

Help your visitors to easily browse through product categories. You can include it right below the main navigation bar

**i. Feedback:**

Let your customers share their favorite products on their social media platforms  
Consumer reviews / ratings on products

**j. Dashboard:**

TheWALL 360 CMS dashboard will allow you to:

- Monitor all ecommerce sales metrics in a summarized way
- Monitor Committed and not executed orders
- Monitor Instock metrics on the website
- Will be customized to meet your specific business needs

**k. Order Management:**

Generate a list and get notified when items reach Minimum Quantity



Custom Order Fields to track whatever order information you need  
Order Management to classify your in-progress, completed and custom orders statuses  
Online stock control to track all items added

**l. Integration with any ERP:**

Ability to integration with any ERP that has APIS or open database

Integration can be done on these bases:

- Sync Stock Items with their media and Meta data to website with conditions
- Manage Instock for Items
- Sync financially committed orders on the website back to ERP

**m. Import Excel Sheet:**

Bulk import products with their media and metadata from an excel sheet

Bulk products modification with collection per items or categories

**n. Multi-lingual Platform with Geo-location driven**

**o. Loyalty / Rewards program**

**1.2. E-commerce Reporting.**

Sales executive report summary

Detailed sales summary

Sales summary by items

## ANALYTICS

### 1. OTT.

User:

- Charts to illustrate subscriber's performance.
- Generate real time analytics for visitors watching.
- Real time analytics for all devices types.
- Monitor subscriptions.

Episodes:

- Generate real time analytics for most watched Episodes, Views, Plays Started and Plays Completed.
- Ability to know the total Page Views by day and compare it with the previous period
- Ability to see top Episodes viewed in a descending order
- Ability to see total number of views for a specific episode, number of people that started viewing this episode and number of people that completed viewing this episode
- Ability to see percentage for each episode plays vs. totals of views, plays started and plays completed
- Ability to see on which platform the episodes were uploaded – KWIKmotion (KM) or You Tube (YT) or any other integrated VOD platform.

Seasons:

- Ability to know Top Seasons of each show displayed in descending order, Views, Plays Started and Plays Completed.
- Ability to see the most viewed episode of each season, most played episode and most watched episode till the end.
- Ability to see on which platform the episodes were uploaded – KWIKmotion (KM) or You Tube (YT) or any other integrated VOD platform.

Shows:

- Generate real time analytics for most watched shows, Views, Plays Started and Plays Completed.

Ability to know the Top Show viewed by the audience and the top episode in terms of views, plays started and completed.

Ability to see on which platform the episodes were uploaded – KWIKmotion (KM) or You Tube (YT) or any other integrated VOD platform.

Genres:

Generate real time analytics for most watched genres, Views, Plays Started and Plays Completed.

Know the top categories viewed by the audience.

Ability to see on which platform the episodes were uploaded – KWIKmotion (KM) or You Tube (YT) or any other integrated VOD platform.

## 2. E-publisher.

Users:

Most Active.

Authors:

Most viewed articles.

Most Liked articles.

Sections:

Average views collected by content.

Most viewed articles.

Most Liked articles.

Sources:

Most liked / viewed resourced articles.

Videos & Report:

Ability to know the total Page Views by day and compare it with the previous period

Ability to see what are the most viewed video articles in a descending order

Ability to see total number of views for a specific video, number of people that started viewing this video and number of people that completed viewing this video

Ability to see percentage for each video plays vs. totals of views, plays started and plays completed

Ability to see on which platform the videos were uploaded – KWIKmotion (KM) or You Tube (YT) or any other integrated VOD platform.

## 4. E-Commerce Analytics

Analytics tools focus on onsite behavior

Most selling items

Most viewed items

Most popular items

Most searched for items

Most favorite items

Most Rated Items

## 3. Push notification Analytics

Web Push notifications Analytics

Ability to see how many user received the message

Ability to see how many user viewed the message

Ability to see how many user clicked on the message

Ability to export all data to excel file

Mobile Push notification

Ability to see message sending date

Ability to see message sending status (sent, failed)

Ability to export all data to excel file

## SECONDARY SECTIONS

### 1. Push Notifications.

Schedule push or immediate notifications for Web and mobile.  
On screen scheduler for bug notifications.  
Custom Web notification for a link of your choice.  
Web and mobile push Analytics.

### 2. Polls.

Unlimited and Automated.  
Instant results.

### 3. Newsletter Management.

Manage a list of subscribers and create dynamic email bodies via dynamic tags.  
Update users with your latest and hottest deals.  
Create unlimited newsletter templates and generate different formats.

### 4. Weather

Weather Data Input via TheWALL360, or integrated with major weather sources like msn or weather.com.

### 5. Careers.

Publish your job openings for visitors to submit their portfolios and CVS via a classified engine.

### 6. Clients.

Convert website visitors to customers with geo-targeting.

### 7. SMS Handling.

SMS handling based on predefined functions  
Multiple SMS body template creation

### 8. Forum.

Private forum based on membership  
Audio files support  
Pictures support

## FEATURES

### 1. Image Uploader Manager.

Image Editor:  
In one click, assign one picture to all required fields.  
Crop, rotate and flip selected images.  
Reposition images to their preferred view.  
Image Uploader size and quality optimizer.  
On the fly Library archiving via dynamic folders.  
Watermarking with multiple profiling.

### 2. Dynamic Monetization.

Website is ready to be monetized across all its pages.  
Integrate and control the position and placement of ads and banners:  
Via static Content (Image or video).

Via JavaScript to any type of server.

### **3. Videos.**

Subscriptions (SVOD, TVOD and AVOD).  
Upload once. Broadcast anywhere on all connected devices in one operation.  
Excellent viewing experience across multiple streaming devices.  
Artificial Intelligence to enhance content cross linking in the platform.  
Localization:  
    Multilingual frontend CMS and CMS Interface.  
Integration with Google Analytics.  
Powerful CMS to control everything from one single admin panel.  
Full API to support devices.  
Analytics and Reports to better track and understand your viewers behavior on the platform.

### **4. Custom Form Builder for both Frontend and Backend layers.**

Rich basket of categorized components for all modules.  
Create any entry form fast and easy, e.g.: Contact Us, Surveys, Career application, Event participation, Donations and much more.  
Fully customizable forms.  
Form table automatic database creation.  
Ability to export data to excel.  
Ability to send predefined email form.

### **5. Page Design Live Preview.**

### **6. CMS user Management to set permissions and optionally allow public user registration.**

Menu Customization per Company  
Give access rights and choose what section to display in the menu  
Rename every section as per your business needs

### **8. Dashboard.**

Real time statistics - Latest visited section by user / Active users / Online users on all 3 devices.  
Pending content for approval.

### **9. Dynamic SEO.**

Automated SEO meta tags of which overrides records by users.  
Assign unlimited downloadable files per document.

### **10. Email auto responders with fully customizable email bodies following tags pulled from content.**

### **11. GDPR and cookies management to automatically scan your cookies and keep your privacy policy up to date.**

## **API's**

Softimpact provides readymade API's with full documentation that can be used with any type of development specially for Mobile application development on top of TheWALL 360. Here are some examples of the API's that Softimpact provides:

### **1. E-Publisher.**

Articles List Latest by Category  
Articles Details  
Author Details

## 2. OTT.

- Shows Categories
- Episodes Details
- Episodes Seasons Listing

## 3. Other Modules.

- Registration
- Member Verification
- Contact Department
- Notification
- And Much More...

## WHAT PEOPLE LOVE MOST ABOUT THE WALL?

- 100% customizable.
- Intuitive content tool.
- Designed for everyone.
- E-commerce YourWALL.

## FUN FACTS

- 18 clients have joined TheWALL360 of fame since 2018.
- 898196 working hours.
- 2907 satisfied customers.
- 3782110 calls and emails.

## BUILT WITH TheWALL360

- Lebanon24
- Alsumaria TV
- Kwikmotion
- Eurocross
- UNDP – Peace Building Supplement
- MideastB2C
- Bridgestone Lebanon
- Capital Insurance
- Ticketing Box Office
- Motor Show
- Kafan Al Massih
- Much more...

## THE PROCESS OF TheWALL

- Log in
- Manage your content
- Design
- Audit
- Publish
- Update content
- Re-Publish

## FEATURES COMING SOON

Softimpact work continuously on providing its clients the best experience through continuous updates and new features. Here are some of the new features coming soon:

- Detect active users with Internal chat system capabilities

Face recognition for image tagging  
Make Real-time Views in Analytics  
Upload Videos directly from the platform to YouTube  
Image editor studio including Filters, Transformation, Drawing, Stickers, Framing  
Publish Articles via email  
*And much more...*

## ABOUT SOFTIMPACT

Softimpact has been a leading digital design & development company. Our bright solutions reached out to the MENA and beyond giving us the pleasure to work for clients in Africa and The Arabian Gulf extending our knowledge and experience since 2004.

TheWALL360 is a modern software, but its roots and development go back to 2004 when Softimpact first set its desire for an elegant and well-architecture system.

## SERVICES OF SOFTIMPACT

Web Design and Development.

Tailor made solutions.

Mobile applications.

TheWALL360 - A primary service at Softimpact.

E-marketing social media.

Cubix ERP / CRM